



# May 2020 Update

Parentline NI delivers the Regional Parents Support Helpline throughout Northern Ireland.

Our Helpline continues to operate as normal while keeping our staff safe at home.



**Opening Hours**  
Mon - Thurs 9am - 9pm  
Friday 9am - 5pm  
Saturday 9am-1pm.



We offer webchat on  
[www.ci-ni.org.uk](http://www.ci-ni.org.uk) or  
email [parentline@ci-ni.org.uk](mailto:parentline@ci-ni.org.uk).



We continue to  
facilitate face to face  
support via numerous  
online platforms



Our top five parenting  
issues are present are:

- Challenging Behaviour (age 3-5 and teenagers)
- Home Learning
- Parental Mental Health
- Child to Parent Violence
- Co-Parenting

Complete our survey  
and be in with a chance  
of winning a £50  
Amazon voucher



ParentLine NI is dedicated to capturing the voice of parents throughout the current pandemic. Our aim is to bring to light the main issues Parents are facing at the moment. By giving Parents a platform we hope to share our traumas, concerns, strengths and weaknesses throughout this time in hope that our stories can help someone else.

<https://www.surveymonkey.co.uk/r/H7DMHF2>



Parentline, along with our  
Partners, continue to  
support Parents in sourcing  
childcare throughout the  
Pandemic.

Parentline continues to accept referrals from professionals, please email referrals to [parentline@ci-ni.org.uk](mailto:parentline@ci-ni.org.uk)



**THANK YOU TO ALL OUR STAFF AND WORK COLLEAGUES  
ACROSS NI. WE ARE ALL DOING A GREAT JOB.**